Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

Filing at a Glance

Company: Metropolitan Life Insurance Company.

Product Name: Group Long Term Care SERFF Tr Num: META-125725805 State: ArkansasLH

Insurance

TOI: LTC03G Group Long Term Care SERFF Status: Closed State Tr Num: 39548

Sub-TOI: LTC03G.001 Qualified Co Tr Num: W07-5 TO State Status: Approved-Closed

Filing Type: Form Co Status: Reviewer(s): Harris Shearer

Author: Sandra Bennett Disposition Date: 07/21/2008

Date Submitted: 07/08/2008 Disposition Status: Approved-

Closed

Implementation Date Requested: Implementation Date:

State Filing Description:

General Information

Project Name: CR6-G.LTC2008-COMP

Project Number: W07-5 TO

Requested Filing Mode: Review & Approval

Status of Filing in Domicile:

Date Approved in Domicile:

Domicile Status Comments:

Explanation for Combination/Other: Market Type: Group

Submission Type: New Submission Group Market Size: Small

Overall Rate Impact: Group Market Type:

Filing Status Changed: 07/21/2008

State Status Changed: 07/21/2008 Deemer Date:

Corresponding Filing Tracking Number:

Filing Description:

The analyst is sumiting group long-term care insurance forms for your review and approval. Please see the cover letter for further details.

Company and Contact

Filing Contact Information

Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

Thomas F. O'Connor Jr., Sr. Analyst-Contracts

Dev.

57 GREENS FARMS ROAD (203) 221-3834 [Phone]

WESTPORT, CT 06880

Filing Company Information

Metropolitan Life Insurance Company. CoCode: 65978 State of Domicile: New York

1MetLife PlazaGroup Code: -99Company Type: LifeLong Island City, NY 11101-4015Group Name:State ID Number:

(111) 111-1111 ext. [Phone] FEIN Number: 13-5581829

Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

Filing Fees

Fee Required? Yes
Fee Amount: \$40.00
Retaliatory? No

Fee Explanation: \$20.00 per Certificate Rider.

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Metropolitan Life Insurance Company. \$40.00 07/08/2008 21296380

Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted	
Approved- Closed	Rosalind Minor (FM)	07/21/2008	07/21/2008	

Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

Disposition

Disposition Date: 07/21/2008

Implementation Date:
Status: Approved-Closed

Comment:

Rate data does NOT apply to filing.

Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

Item Type	Item Name	Item Status	Public Access
Supporting Document	Certification/Notice	Approved-Closed	Yes
Supporting Document	Application	Approved-Closed	Yes
Supporting Document	Health - Actuarial Justification	Approved-Closed	Yes
Supporting Document	Outline of Coverage	Approved-Closed	Yes
Supporting Document	Cover Letter	Approved-Closed	Yes
Supporting Document	NAIC Transmittal Form	Approved-Closed	Yes
Form	Certificate Rider	Approved-Closed	Yes
Form	Certificate Rider	Approved-Closed	Yes

Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

Form Schedule

Lead Form Number: CR6-G.LTC2007/COMP

Review	Form	Form Type Form Name	Action	Action Specific	Readability	Attachment
Status	Number			Data		
Approved-	CR6-	Policy/Cont Certificate Rider	Initial		50	CR6-
Closed	G.LTC200	7 ract/Fratern				G.LTC2007-
	-COMP	al				COMP (NW)
		Certificate:				(11-27-07).pdf
		Amendmen				
		t, Insert				
		Page,				
		Endorseme				
		nt or Rider				
Approved-	CR6-	Policy/Cont Certificate Rider	Initial		50	CR6-
Closed	G.LTC200	7 ract/Fratern				G.LTC2007-
	-NH	al				NH (NW) (11-
		Certificate:				27-07).pdf
		Amendmen				
		t, Insert				
		Page,				
		Endorseme				
		nt or Rider				



Metropolitan Life Insurance Company [200 Park Avenue, New York, New York 10166]

CERTIFICATE RIDER

Group policy no.: [XXXXX-G]

Policyholder: [ABC Company]

Effective Date: [November 1, 2007]

The Certificate has been changed as follows:

1. The **DEFINITION** section is changed as follows:

[a. The definition of "Assisted Living Facility" is deleted and replaced with the following:

"Assisted Living Facility" means a facility that satisfies all of the following:

- If licensing or certification is required, maintains all appropriate licensing required under the laws of the jurisdiction in which it is located to provide Maintenance or Personal Care;
- provides 24-hour a day care and services sufficient to assist residents with needs which result from the inability to perform Activities of Daily Living or Severe Cognitive Impairment;
- has a minimum of 6 residents:
- uses aides trained or certified to provide Maintenance or Personal Care in accordance with any laws applicable to the provision of such care;
- provides 24 hour supervision of residents by a trained and awake staff;
- has formal arrangements for emergency medical care;
- maintains written records of services provided to each resident;
- provides residents with 3 meals a day; and
- has appropriate methods and procedures to assist in administering prescribed drugs where allowed by law.

The term includes any such facility that specializes in the care of persons with Alzheimer's disease and other dementias. The term does not include any facility used primarily as a hotel, motel, a place for rest, a place for treatment of drug addiction or alcoholism, retirement homes, congregate living, senior housing, other facilities primarily intended to provide residential services but not Maintenance or Personal Care, or other facilities primarily providing care for residents who are related to the owner or manager of the facilities.

If a facility has multiple licenses or purposes, only that section of the facility specifically meeting the definition of Assisted Living Facility will qualify as such.]

[b.] The definition of "**Home Care Agency**" is deleted in its entirety and replaced with the following:

"Home Care Agency" means an organization that:

- if licensing or certification is required in the jurisdiction in which it is located, is licensed
 or certified as a Home Care Agency under the laws of the jurisdiction in which it is located, or
 under a public health law or similar law, to provide home care services; or
- is recognized as a Home Care Agency by Medicare; or
- if licensing or certification as a home care agency is not required in the jurisdiction in which it is Located, meets all of the following:
 - has at least 5 clients;
 - develops and periodically reviews long-term care service plans at appropriate intervals;
 - uses Home Care Aides trained or certified to provide Maintenance or Personal Care in accordance with any laws applicable to the provision of such care;
 - provides on-site supervision of Home Care Aides by a Nurse or social worker;
 - provides on-call availability of a Nurse or a Physician in the event of a medical emergency during the hours that the Home Care Aide is in the client's home; and
 - maintains a written record of services provided to each client.

For the purpose of this definition, "social worker" means a licensed social worker including any social worker who has been issued a license, certificate, or similar authorization to act as a social worker by a jurisdiction or a body authorized by a jurisdiction to issue such authorizations, or a person with a Masters in Social Work from an accredited university.

[c.] The definition of "Nursing Home" is deleted and replaced with the following:

"Nursing Home" means a facility that provides skilled, intermediate or custodial care that meets all of the following requirements:

- if licensing or certification is required in the jurisdiction in which it is located, maintains all licensing or certification as a skilled or intermediate nursing facility;
- has 24 hour a day Nursing Care;
- has 24 hour a day Maintenance or Personal Care provided by a trained/certified and awake staff supervised by a Nurse;
- maintains a written record of services provided to each resident;

- has formal arrangements for emergency medical care; and
- provides residential services including, but not limited to, provision of food, shelter and laundry.

The term includes any such facility that specializes in the care of persons with Alzheimer's disease and other dementias. The term does not include any facility used primarily as a Hospital (except a distinct part of a Hospital that is a nursing facility), a residential facility, hotel, motel, place for rest, home for the aged, sheltered living accommodation, facility for the treatment of mental illness, Assisted Living Facility; continuing care retirement community or similar entity, a place for treatment of drug addiction or alcoholism, or other facility primarily providing care for residents who are related to the owner or manager of the facility.

[2. In the section entitled "What Services are Covered Under This Plan", the definition of "Alternate Plan of Service" is deleted and replaced with the following:

"Alternate Plan of Service" means Qualified Long –Term Care Services pursuant to a Plan of Care which are not otherwise specifically defined above as a Covered Service. An Alternate Plan of Service will be a Covered Service if We determine, in Our sole discretion, that all of the following requirements are met with respect to each such plan:

- it falls within guidelines established by Us for an approved Alternate Plan of Service;
- it effectively meets Your long-term care service needs; and
- it is not provided by a member of Your Immediate Family.

If these requirements are met We will pay Benefits for an Alternate Plan of Service that is equal to the lesser of:

- 100% of the charge incurred for Covered Services provided; and
- the Benefit for the most closely related defined Covered Service, as determined by Us.

An Alternate Plan of Service may be, for You, a cost-effective alternative to the services otherwise covered under This Plan.]

[[3]. The Exclusions section is modified as follows:

[a. The following exclusion is deleted:

Care specifically provided for detoxification of or rehabilitation for alcohol or drug abuse (chemical dependency), except drug abuse sustained at the hands of or while being treated by a Physician for an injury or sickness.

b. The following will replace the exclusion deleted above:

Care in a facility that provides services primarily for detoxification of or rehabilitation for alcoholism or drug addiction (chemical dependency), except drug addiction sustained at the hands of or while being treated by a Physician for an injury or sickness.]

[c. The following exclusion is deleted:

Illness, treatment or medical condition arising out of aviation (this applies only to non-fare paying passengers).]

[d. The following exclusion is deleted:

Treatment provided in a government facility, unless otherwise required by law.]

The Effective Date of this rider is the later of the Effective Date shown above or Your Original Effective Date shown in the Schedule of Benefits.

This rider is to be attached to and made a part of the Certificate.



Metropolitan Life Insurance Company [200 Park Avenue, New York, New York 10166]

CERTIFICATE RIDER

Group policy no.: [XXXXX-G]

Policyholder: [ABC Company]

Effective Date: [November 1, 2007]

The Certificate has been changed as follows:

1. The **DEFINITION** section is changed as follows:

[a. The definition of "Assisted Living Facility" is deleted and replaced with the following:

"Assisted Living Facility" means a facility that satisfies all of the following:

- If licensing or certification is required, maintains all appropriate licensing required under the laws of the jurisdiction in which it is located to provide Maintenance or Personal Care;
- provides 24-hour a day care and services sufficient to assist residents with needs which result from the inability to perform Activities of Daily Living or Severe Cognitive Impairment;
- has a minimum of 6 residents:
- uses aides trained or certified to provide Maintenance or Personal Care in accordance with any laws applicable to the provision of such care;
- provides 24 hour supervision of residents by a trained and awake staff;
- has formal arrangements for emergency medical care;
- maintains written records of services provided to each resident;
- provides residents with 3 meals a day; and
- has appropriate methods and procedures to assist in administering prescribed drugs where allowed by law.

The term includes any such facility that specializes in the care of persons with Alzheimer's disease and other dementias. The term does not include any facility used primarily as a hotel, motel, a place for rest, a place for treatment of drug addiction or alcoholism, retirement homes, congregate living, senior housing, other facilities primarily intended to provide residential services but not Maintenance or Personal Care, or other facilities primarily providing care for residents who are related to the owner or manager of the facilities.

If a facility has multiple licenses or purposes, only that section of the facility specifically meeting the definition of Assisted Living Facility will qualify as such.]

[b.] The definition of "Nursing Home" is deleted and replaced with the following:

"Nursing Home" means a facility that provides skilled, intermediate or custodial care that meets all of the following requirements:

- if licensing or certification is required in the jurisdiction in which it is located, maintains all licensing or certification as a skilled or intermediate nursing facility;
- has 24 hour a day Nursing Care;
- has 24 hour a day Maintenance or Personal Care provided by a trained/certified and awake staff supervised by a Nurse;
- maintains a written record of services provided to each resident;
- has formal arrangements for emergency medical care; and
- provides residential services including, but not limited to, provision of food, shelter and laundry.

The term includes any such facility that specializes in the care of persons with Alzheimer's disease and other dementias. The term does not include any facility used primarily as a Hospital (except a distinct part of a Hospital that is a nursing facility), a residential facility, hotel, motel, place for rest, home for the aged, sheltered living accommodation, facility for the treatment of mental illness, Assisted Living Facility; continuing care retirement community or similar entity, a place for treatment of drug addiction or alcoholism, or other facility primarily providing care for residents who are related to the owner or manager of the facility.

[2. In the section entitled What Services are Covered Under This Plan, the definition of "Alternate Plan of Service" is deleted and replaced with the following:

"Alternate Plan of Service" means Qualified Long –Term Care Services pursuant to a Plan of Care which are not otherwise specifically defined above as a Covered Service. An Alternate Plan of Service will be a Covered Service if We determine, in Our sole discretion, that all of the following requirements are met with respect to each such plan:

- it falls within guidelines established by Us for an approved Alternate Plan of Service;
- it effectively meets Your long-term care service needs; and
- it is not provided by a member of Your Immediate Family.

If these requirements are met We will pay Benefits for an Alternate Plan of Service that is equal to the lesser of:

- 100% of the charge incurred for Covered Services provided; and
- the Benefit for the most closely related defined Covered Service, as determined by Us.

An Alternate Plan of Service may be, for You, a cost-effective alternative to the services otherwise covered under This Plan.]

[[3]. The Exclusions section is modified as follows:

[a. The following exclusion is deleted:

Care specifically provided for detoxification of or rehabilitation for alcohol or drug abuse (chemical dependency), except drug abuse sustained at the hands of or while being treated by a Physician for an injury or sickness.

b. The following will replace the exclusion deleted above:

Care in a facility that provides services primarily for detoxification of or rehabilitation for alcoholism or drug addiction (chemical dependency), except drug addiction sustained at the hands of or while being treated by a Physician for an injury or sickness.]

[c. The following exclusion is deleted:

Illness, treatment or medical condition arising out of aviation (this applies only to non-fare paying passengers).]

[d. The following exclusion is deleted:

Treatment provided in a government facility, unless otherwise required by law.] 1

The Effective Date of this rider is the later of the Effective Date shown above or Your Original Effective Date shown in the Schedule of Benefits.

This rider is to be attached to and made a part of the Certificate.

Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

Rate Information

Rate data does NOT apply to filing.

SERFF Tracking Number: META-125725805 State: Arkansas
Filing Company: Metropolitan Life Insurance Company. State Tracking Number: 39548

Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

Supporting Document Schedules

Review Status:

Bypassed -Name: Certification/Notice Approved-Closed 07/21/2008

Bypass Reason: The requirement listed above is not applicable for this filing submission.

Comments:

Review Status:

Bypassed -Name: Application Approved-Closed 07/21/2008

Bypass Reason: The requirement listed above is not applicable for this filing submission.

Comments:

Review Status:

Bypassed -Name: Health - Actuarial Justification Approved-Closed 07/21/2008

Bypass Reason: The requirement listed above is not applicable for this filing submission.

Comments:

Review Status:

Bypassed -Name: Outline of Coverage Approved-Closed 07/21/2008

Bypass Reason: The requirement listed above is not applicable for this filing submission.

Comments:

Review Status:

Satisfied -Name: Cover Letter Approved-Closed 07/21/2008

Comments: Cover Letter Attachment:

W07-5 TO Filing Letter-AR (06-24-08).pdf

Review Status:

Satisfied -Name: NAIC Transmittal Form Approved-Closed 07/21/2008

Comments:

NAIC Transmittal Form

Attachment:

SERFF Tracking Number: META-125725805 State: Arkansas

Filing Company: Metropolitan Life Insurance Company. State Tracking Number: 39548

Company Tracking Number: W07-5 TO

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long Term Care Insurance
Project Name/Number: CR6-G.LTC2008-COMP/W07-5 TO

NAIC Transmittal Form (AR) (06-24-08).pdf

Metropolitan Life Insurance Company 57 Greens Farms Road, Westport, CT 06880 Tel 203 221-3834 Fax 203 221-3348 Toconnor1@metlife.com

MetLife[®]

Thomas F. O'Connor Institutional Contracts

July 10, 2008

Arkansas Insurance Department 1200 West 3rd Street Little Rock, Arkansas 72201-1904

Re: Group Long-Term Care Insurance

Our NAIC Company No. is 65978

Our FEIN is 13-5581829

Dear Sir/Madam:

We enclose for filing final printed copies of the group long-term care insurance forms listed below.

Form Number	Description
CR6-G.LTC2007/COMP	Certificate Rider intended to update certain provider definitions with respect to licensure requirements per revised long-term care insurance regulations recently adopted by your Department. This rider will be used with certificate form G.LTC297 that was approved by your Department on September 28, 1998
CR6-G.LTC2007/NH	Certificate Rider intended to update certain provider definitions with respect to licensure requirements per revised long-term care insurance regulations recently adopted by your Department. This rider will be used with certificate form G.LTC397 that was approved by your Department on September 28, 1998.

The forms enclosed in this filing are for use with the following previously approved policy forms:

G.LTC197	Single Employer Policy	Approved	September 28, 1998
G.LTC1597	Trust Policy	Approved	September 1, 1998
GPNP99-LTC	Non-participating Policy	Approved	February 22, 2000
G.LTC297	Certificate/Comprehensive	Approved	September 28, 1998
G.LTC397	Certificate/Nursing Home	Approved	September 28, 1998

Page 2

Filing Fees

We enclose the required filing fee, if required.

Readability Certification

The officer signing below certifies that the forms listed below achieve the Flesch Reading Ease scores set forth below:

CR6-G.LTC2007/COMP 50.50 CR6-G.LTC2007/NH 50.24

Correspondence Instructions

Please address all correspondence regarding the above filing to me at:

Metropolitan Life Insurance Company Contract Filing Unit 1 MetLife Plaza, Area 6E Long Island City, New York 11101-4015

If you have any questions or comments that you feel could best be handled by contacting me by telephone, fax or e-mail please see upper left-hand corner of the first page of this letter for correspondence information.

Sincerely,

Thomas F. O'Connor Senior Contract Analyst Herbert B. Brown, Jr. Vice President

Subst & Brown &

Life, Accident & Health, Annuity, Credit Transmittal Document

Reset Form

1.	Prepared for the State of	Arkansas					
2.	Department Use Only						
4.	State Tracking ID		Departii	lent Use Omy			
3.	Insurer Name & Address	Domicile	Insurer License Type	NAIC Group #	NAIC#	FEIN#	STATE#
27-0	ropolitan Life Insurance Co. 1 Queens Plaza N. 6 th Floor g Island City, NY 11101-4015	NY		241	65978	13-5581829	
4.	Contact Name & Address	Telephone	#	Fax #		E-mail Address	
57 (mas F. O'Connor Greens Farms Road Stport, CT 06880	(203) 221-3	834	(203) 221-3348		toconnor1@metl	ife.com
5.	Requested Filing Mode Review & Approval						
6.	Company Tracking Number	: W07-5 TO					
7.	⊠ New Submission	Resubmissi	ion Prev	vious file #			
		☐ Individ	dual	Franchise			
8.	Market	Group		Small Emplo Discret Other:	yer [Association Sr Trust	all and Large Blanket
9.	Type of Insurance	LTC031-	Group Long-Te	erm Care Insuran	ce		
10.	Product Coding Matrix Matrix Filing Code	LTC031.0	001 - Qualified				

Effect	ive March 1, 2007	,					
11.	Submitted Documents	FORMS					
12.	Filing Submission Date	July 8, 2008					
13.	Filing Fee (If required)	Amount 40 .00 Check Date EFT Retaliatory Yes No Check Number EFT					
14.	Date of Domiciliary Approval	N/A					
15. Filing Description:							
	See Cover Letter						
View Complete Filing Description							
16. Certification (If required)							
I HEREBY CERTIFY that I have reviewed the applicable filing requirements for this filing, and complies with all applicable statutory provisions for the state of Alabama							
Print Name Thomas F. O'Connor Title: Senior Contract Analyst							
Original Signature Date: July 8, 2008							

Effective March 1, 2007

17.	Form Filing Attachment		
This fili	ng transmittal is part of company tracking number	W07-5 (TO)	
This fili	ng corresponds to rate filing company tracking number		

	Document Name	Form Number		Replace Form Number
	Description			Previous State Filing Number
01	Certificate Rider	CR6-G.LTC2007/ COMP	☑ Initial☐ Revised	
	Rider to amend certificate form G.LTC297		Other	
02		CR6-G.LTC2007/	<u></u> Initial	
	Certificate Rider	NH	Revised	
	Rider to amend certificate form G.LTC397		Other	
03			☐ Initial ☐ Revised ☐ Other	
04			☐ Initial ☐ Revised ☐ Other	

LH FFA-1

Effective March 1, 2007

18.	Rate Filing Attachment						
This filing transmittal is part of	f company tracking number						
This filing corresponds to form	filing company tracking nu	mber					
Overall percentage rate impact	for this filing				%		
	Document Name	Affected Number			Previous State Filing Number		
	Description						
				☐ New ☐ Revised Request +%% ☐ Other			
02				□New □Revised			
				Request +%% Other			
03				New Revised			
				Request +%% Other			
04				□ New □ Revised			
				Request +%% Other			
05				☐ New ☐ Revised			
				Request +%% Other			
06				☐ New ☐ Revised			
				Request +%% Other			
07				☐ New ☐ Revised			
				Request +%% Other			
08				☐ New ☐ Revised			
				Request +%% Other			
09				☐ New ☐ Revised			
				Request +%% Other			

LH RFA-1